

Our Guarantees

1

100% Satisfaction Guarantee

If your project is not completed to the agreed-upon specifications or standards, notify us the same day of service, and we'll return to address your concerns at no additional cost to you.*

5

Peace Of Mind Guarantee

All of our team members who enter your home or step onto your property have undergone an extensive background check and are randomly drug tested for your safety.

2

No Surprise Guarantee

We offer no-surprise pricing, which means the price you agree to today, is the price you'll pay. If more work is required, our team will consult with you and get your approval in writing before starting.

6

Licensing and Certification Guarantee

All members of staff on your property have had extensive training and have the required certifications to complete the work.

Example: CDL A, CDL B, Crane Operator, ISA Arborist Certification

3

Property Protection Guarantee

At Monster Tree Service, we prioritize the care of your property. While minor lawn impressions or surface marks may occur during tree work, as outlined in our terms and conditions, we guarantee that any damage to your home or property beyond these conditions will be promptly repaired or replaced at no cost to you.

7

Precision Pruning Guarantee

We guarantee that each pruning cut will be carefully selected and executed to promote the health of your trees. We also guarantee that there will be no lion-tailing, stub cuts, flush cuts, torn bark, or other preventable damaging cuts.

4

Insurance Coverage Guarantee

Upon written request, and before the start of your project, we will provide you with a personalized Certificate Of Insurance. We're that serious about your protection.

8

Storm Surge Priority List Guarantee (2025 Season)

We are committed to showing our appreciation for our loyal customers at Monster Tree Service. During the 2025 storm season, in the event of a major storm, you'll receive priority service over new customers. Priority on the list will be determined by the date of your purchase, and will reset on the first of the year, every other year.



* Customer is responsible for disposal of logs in event of refund. Monster Tree Service of Bucks and Montgomery County is independently owned and operated. Any statements, promotions, offers, or policies mentioned in this material apply solely to this location and may not reflect those of other franchise locations. © 2025 Monster Franchising SPE LLC. All rights reserved. Each location independently owned and operated.